

# USER GUIDE

## for playpen balls

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# 01 SPECIFICATION

Size:	60mm / 75mm / 80mm
Material:	LDPE / LLDPE plastic (suitable for food contact)
Weight:	7g / 10g / 12g
Packing:	<ul style="list-style-type: none"><li>• 500 pcs/bag (standard)</li><li>• other packing options based on customer specification</li></ul>
Colour:	<ul style="list-style-type: none"><li>• white, yellow, orange, red, blue, green (basic colours)</li><li>• more than 30 other colours available</li></ul>
Additive:	<ul style="list-style-type: none"><li>• no additive content</li><li>• antimicrobial, UV additive available (based on customer request)</li></ul>
BPA free:	yes
Phthalate free:	yes
PVC free:	yes
Standard:	<ul style="list-style-type: none"><li>• EN71</li><li>• CE certified</li></ul>
Recommended age:	1,5-99 years
Origin:	Hungary (EU)

## 02 PROPER USE

Playpen balls are toys for indoor use only, for filling up ballpools at home or in indoor playgrounds. Proper use is defined as children/adults playing with the balls, sliding from the slide to ballpool, falling into them, throwing them.

Maximum load capacity: 100 kg

The manufacturer and distributor shall not be liable for any damage or injury, whether material or non-material, resulting from misuse or improper use.



When used in playgrounds, kindergartens, nurseries, it is recommended to clean the balls regularly and to assess their condition.

## 03 SAFETY INFORMATIONS

Risk of injury!

- Before use, check that the balls are in perfect condition. If you see any damage (e.g. a hole) on the ball, do not use it anymore. Remove damaged / punctured balls from the pool immediately as they may cause injury / suffocation!
- Children should only use the balls under adult supervision.
- The playpen balls are not intended to be used as a sitting or standing surface. Standing on them is forbidden and might cause accidents!
- In case of children under 3 years of age parents should be particularly careful because the balls, although not small, can be a choking hazard if a child puts them in his or her mouth.
- Passing over split balls is a slipping hazard. Please ensure that balls are not left on an exposed floor surface.
- Do not use balls that are deformed or melted by heat!

Risk of damage!

- Protect the balls from direct sun. UV radiation damages the material of the balls, which can lead to rapid breakage of the product.
- The ball should not come into contact with hot objects or high temperature heat sources.
- When playing, avoid contact with sharp, piercing or dangerous objects (e.g. high heels). Ensure that no sharp objects are placed near the ballpool.
- The use of balls is not recommended for small pets (e.g. dogs), as they will immediately puncture the balls with their teeth.
- Keep to the maximum permitted load of 100 kg. Exceeding the weight limit may cause the balls to be damaged / punctured and may result in injury.

## 04 CLEANING, MAINTENANCE AND STORAGE

- Clean the surface of the balls with a soft and slightly wet cloth. Never use aggressive cleaning agents or solvents for cleaning. (If you need to clean a bigger amount of balls in a playground, we recommend to use our ball cleaning machine.

### BALL CLEANING MACHINE

- When placed in a net, the balls can be cleaned in a household washing machine at up to 40°C. They cannot be placed in a tumble dryer.
- Regularly check the balls for damage. If the balls are damaged or have holes, stop using them.
- Do not expose the ball to direct sunlight.
- When not in use, store balls in a dry place out of direct sunlight at room temperature.
- Keep the ball away from frost and/or heat sources (e.g. radiators, direct sunlight)

## 05 WARRANTY

Thanks to our rigorous quality control and testing process, we give all playpen balls 2 years guarantee from the date of purchase, under normal use. It is important to note that they last many longer than the warranty period, as they will not puncture even under extreme playground use.

The quality of our products is guaranteed by the fact that our balls are regularly checked during production by means of various measurements and tests. During the tests, randomly selected samples are subjected to much more stress than in a playhouse, as they are compressed to 50% of their original diameter 20 000 times in cycles. The balls will pass this extreme test if they do not break after 20 000 compressions.

### **Warranty defects:**

- the air plug (at the poles of the ball) tears out
- the ball separates at the seam line
- breaks rigidly even when used indoor

### **Not warranty defects:**

- the surface of the balls becomes matte, scratched
- the ball is punctured in a different location from the two above-mentioned ones (air plug / seam line)
- the product is subjected to strong external impact (e.g. bite, puncture) and therefore breaks
- permanent deformation
- over 1 year from manufacture date the ball is softer than when new
- any problems resulting from outdoor use (rigid breakage, colour fading, etc.)
- colour deviation: the image of each colour shown on the website is for illustration purposes only; possible shade deviations are possible
- any defect occurring after the expiry of the warranty period



In case of warranty claims, as a customer send us a written declaration to our e-mail address [shop@euro-matic.eu](mailto:shop@euro-matic.eu) or to our office address (1224 Budapest, Máriás utca 30.).

## 06 DISPOSAL AND RECYCLING

LDPE material is easily recyclable, so at the end of its life cycle, when collected separately and in accordance with the waste management rules of the country, it can be reused as a valuable raw material for the manufacture of new products.